

The following document is an extract of the general terms and conditions of the policy subscribed by the tour operator for the insured person, which is issued by the Contractor to inform the Insured person of the conditions agreed upon with Europ Assistance. The implementation of these terms and conditions is subject to the validity of the policy.

Policy 25293Q

All travelers have an Europ Assistance insurance policy offered by the Tour Operator for the following guarantees:

1) MEDICAL ASSISTANCE

- * Medical Consultation
- * Sending a doctor in emergency cases
- * Indication of a specialized doctor abroad
- * Return for health reasons
- * Transportation of the body with a limit of € 5,000.00 for Insured
- * Return with an insured family member
- * Return of other insured parties
- * Travel of a familiar/Accompanying children
- * Return of the convalescent insured party
- * Extension of the stay
- * Information and notification of corresponding medicinal product abroad
- * Interpreter available abroad
- * Advance of emergency expenses
- * Early return
- * Advance of criminal bail abroad
- * Indication of a lawyer abroad
- * Sending of urgent messages

2) BAGGAGE INSURANCE

Europ Assistance will provide compensation for the damages suffered by the baggage and personal belongings that the Insured had with him at the start of the journey, including clothing, caused by theft, theft with break-in, robbery, bag-snatching, loss, loss and damage to a limit of € 750,00 per person and for the duration of the trip.

3) MEDICAL EXPENSE REIMBURSEMENT

As a result of an accident and / or sudden illness, Europ Assistance refunds the Medical, Pharmaceutical, and Hospital Expenses that the Insured has to pay for medical care or urgent interventions received on site during the trip to the following limits:

Abroad: € 5.000,00
Italy: € 500,00

For each reimbursement a fixed franchise of € 35.00 will be applied for each Insured.

HOW TO CALL EUROP ASSISTANCE

If necessary, wherever you are and at any time, the Europ Assistance Organisational Structure is operative 24 hours a day. The specialised staff of the Organisational Structure is at your complete disposal, ready to intervene or inform you of the most appropriate procedures by which to solve any problem in the best possible way, as well as to authorise any expenses.

IMPORTANT: do not take any initiative without first having telephoned the Organisational Structure at:

02/ 58.28.65.32

The following information must be provided:

- Type of service requested
- Name and surname
- Europ Assistance card number
- Address of the place where the Insured is located
- Telephone number

If you are unable to call the Organisational Structure, you can send: [a fax to 02.58.47.72.01](mailto:02.58.47.72.01) or a telegram to [EUROP ASSISTANCE ITALIA S.p.A. - Piazza Trento, 8 - 20135 MILAN](mailto:EUROP_ASSISTANCE@ITALIA.S.P.A.)

In order to provide the services/guarantees given in the Policy, Europ Assistance must process the data of the Insured Party and to this end requires, in accordance with Italian Legislative Decree no. 196/03 (the Privacy Code) your consent. In contacting or having Europ Assistance contacted, the Insured Party therefore gives free consent to the processing of his common, sensitive and legal personal data, as indicated in the Privacy Disclosure received.